

## **RECC membership issues - FAQs**

**1) I have been approached by a company offering to sell me a renewable energy system. The company is claiming to be a member of RECC. How can I tell if it is?**

- a. You can check whether a company is currently a RECC member. To do this you need to search for them on the RECC website using this link:

<https://www.recc.org.uk/scheme/members>. Make sure you enter the company name precisely and use the post code. If the company is not listed as a member on the RECC website can contact us to check for sure: <https://www.recc.org.uk/contact>.

**2) I have been approached by a company offering to sell me a renewable energy system. The company is claiming to be a member of RECC but I can't find them on your website.**

- a. If the company is not listed as a member on the RECC website can contact us to check for sure: <https://www.recc.org.uk/contact>.
- b. If the company is not a RECC member, you should check whether it is a member of one of the two other approved consumer codes, here for HIES: [https://hiesold.jobreg.org.uk/hies\\_member\\_index](https://hiesold.jobreg.org.uk/hies_member_index) or here for Glass & Glazing Federation: <http://www.ggf.org.uk/contact>.

### **Document Version Control**

<b>Version</b>	<b>Date</b>	<b>Author</b>	<b>Rationale</b>
1.0	10/04/2017	AS	Document issued